

## Service

**We are experts in bulk engineering.**

We implement your ideas, solve your problems and take care of your maintenance issues. STAG does not only design and build conveying systems but also ensures a trouble-free operation after a plant has been put into service.



**Projects**



**Service**



**Products**



**Rail wagons**



We are your partner for the optimisation or maintenance of bulk material systems. Our offer includes service backups designed to take care of, among others, the inspection and optimisation of your stock-keeping as well as continuous improvement of your conveying technology.

Trust in our strengths.



## Service

# STAG

### Our services at a glance

- ✓ Inspection of overall systems
- ✓ Maintenance and repair carried out by service teams
- ✓ Management of maintenance and repair projects
- ✓ Management of optimisation and modernisation projects
- ✓ Problem solution in bulk material handling
- ✓ Optimisation of stock
- ✓ Cleaning



- ✓ Implementation of customer-specific maintenance programs
- ✓ Full documentation
- ✓ Elaboration of customised optimisation proposals as well as a maintenance schedule

### Retrofits / Optimisations

Our team includes experienced project managers and design engineers.

- ✓ One point of contact for all matters
- ✓ Experienced and innovative project managers
- ✓ Experienced and innovative design engineers
- ✓ 70 years of bulk material know-how

We provide you with a solution adapted to every problem or requirement!

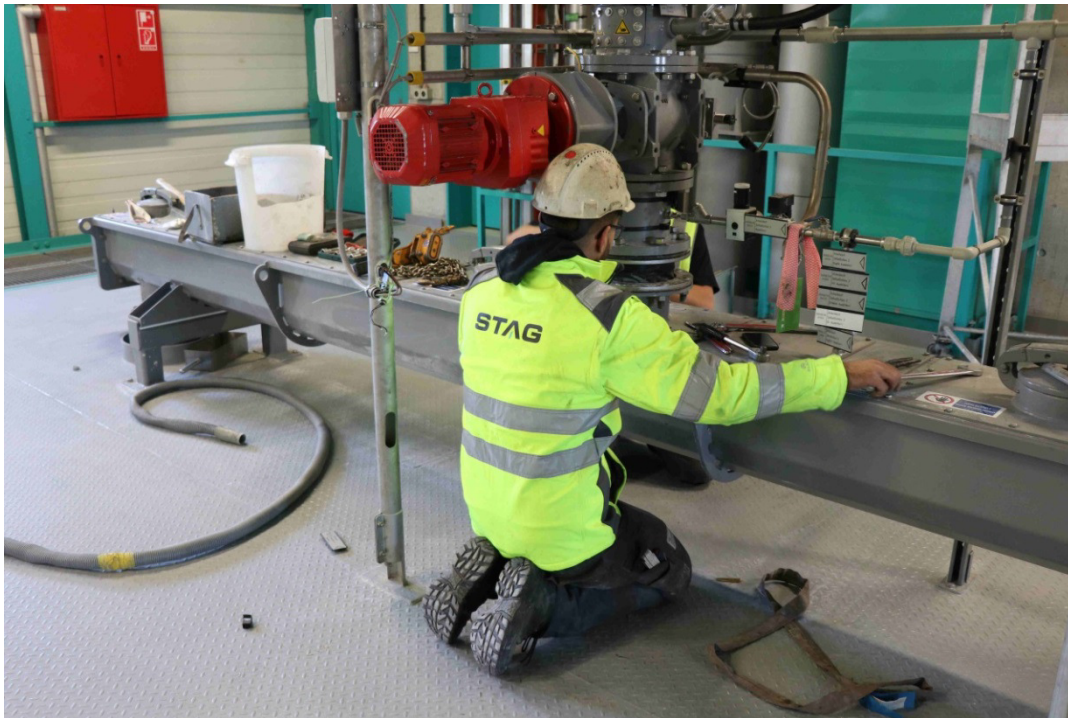


## Service

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### Plant service

- ✓ Experienced service teams
- ✓ Experienced service project managers
- ✓ Experienced service managers
- ✓ Detailed service reports incl. proposal for stock-keeping of necessary spare parts
- ✓ Personal meetings prior to and after every intervention
- ✓ Life-cycle-based service backups



### Spare and wear part management

- ✓ Short delivery times
- ✓ Broad supply range with selected partners
- ✓ Optimal stock-keeping through service backup
- ✓ High system availability and operational reliability
- ✓ Provision of original spare parts



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### Repair

- ✓ Retrofits of machine assemblies
- ✓ Repair of components / devices of all types
- ✓ Optimisations of machine assemblies
- ✓ Customer-specific prototypes

### Organisation

The STAG Service team will take care of any of your requirements. A small, highly powerful team of specialists will support you in the conception to the implementation and turnkey delivery. Personal contacts and a focused, solution-based approach are our hallmark.

### Our strengths

- ✓ High flexibility
- ✓ Innovative attitudes and mindsets
- ✓ Many years of practical experience
- ✓ Customer and solution-oriented approaches
- ✓ Customer-specific processes and maintenance schedules
- ✓ Personal support by a project manager
- ✓ Specialists in bulk engineering





**Service**

**STAG**

**We are certified and approved according to the following regulations:**

- ✓ **ISO 9001:2017** – Quality management certificate
- ✓ **VPI** - Maintenance guide:2019
- ✓ **OHSAS 18001:2007 / ISO 45001**- Occupational health and safety
- ✓ **CSC** - Inspection and maintenance of bulk returnable containers
- ✓ **SCC Certificate** for operational executives





**Service**

**STAG**

### Your STAG Service Team



#### Head of Service Team

Name Sandro Widmer  
E-mail [s.widmer@stag.net](mailto:s.widmer@stag.net)  
Phone +41 81 303 58 90



#### Plant Service

Name Alain Vettiger  
E-mail [a.vettiger@stag.net](mailto:a.vettiger@stag.net)  
Phone +41 81 303 58 53



#### Optimisation & Retro

Name Urs Capatt  
E-mail [u.capatt@stag.net](mailto:u.capatt@stag.net)  
Phone +41 81 303 58 68



#### Spare and Wear Parts

Name Gerd Schömbucher  
E-mail [g.schömbucher@stag.net](mailto:g.schömbucher@stag.net)  
Phone +41 81 303 58 91

**STAG**  
**Schüttguttechnik**

Industriestrasse 11  
CH-7304 Maienfeld

Phone +41 81 303 58 00  
[www.stag.net](http://www.stag.net)  
[office@stag.net](mailto:office@stag.net)